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#### **United States Atlantic Fleet**







#### **Problem Disbursements Brief**

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# Status of CINCLANTFLT PD Resolution Effort

- Focused on and cleared <u>all</u> "over 180 day old" PDs by 30 September 2001
- PDs high during October through December timeframe due to increase in number of deployed units (NE/OEF)
- October 2001 extremely high due to one \$30M erroneous OPAC billing



## Statistics as of 31 January 2002

|                        | Number<br>of PDs | Net Value<br>(\$Millions) |
|------------------------|------------------|---------------------------|
| Fleet Operating Forces | 6,872            | 13.8                      |
| Shore<br>Activities    | 1,884            | 8.2                       |
| Total                  | 8,756            | 22.0                      |



#### Major Contributors to PDs

- Obligation timing & frequency
  - Deployed ships not always able to transmit TLs due to communications limitations
  - SALTS usage problems prevent timely TLs
- Duplicate & erroneous billings

NOTE: Therefore disbursing document should never be used as obligating document!!

Delayed corrective billings



#### **Solutions**

- Dedicate resources toward identifying and correcting "root cause" of PDs (only way to stop inflow)
- Simply stating "Invalid/Incorrect Standard Document Number" or "No Matching Obligation" is not identifying the "root cause" of PDs
- Navy & DFAS team effort required



### "Root Cause" Identification

- Missing TL: Why? SALTS problem? Unit deployed? Training issue?
- Reimbursable billing processed incorrectly: Who? How? Training issue?
- Requisition filled out improperly by Fleet
   Operating Forces unit: Why? Training issue?
- Incorrect fund code, job order number, SDN assigned to billing: Who? What? When? Where? Why? How?



# Summary

- Root cause identification & correction is time-consuming and resource-intensive, but it is the only way to reduce PD inflow
- CINCLANTFLT has implemented PD research tools, process improvements, and focused tiger team efforts to resolve issues within our span of control